

FRAUDULENT TIMES

July, 2025



WELCOME TO THE LATEST EDITION OF FRAUDULENT TIMES.

"This newsletter has been designed to highlight areas of fraud within the NHS and to help you understand why we need to combat it effectively. By raising awareness of fraud cases, it will help you to identify what fraud is and where it is most likely to occur. As always, I hope that you will find our newsletter a useful and interesting read. We value feedback on the content so if you have any comments or suggestions for topics in future editions, please email these to us at the address at the bottom of the page."

Craig Bevan-Davies
Assistant Director of Anti-Crime Services

TOP NEWS

Ex-Manager who stole £564,000 from NHS Faces repayment or jail

NHSCFA investigators secured a confiscation order under the Proceeds of Crime Act (POCA), requiring a former NHS manager to repay £175,000 he defrauded. This sum, whilst not the total fraud, reflects the full value of his known assets, including property. If unpaid, he faces a default prison sentence of two years.

Four men jailed for £6m bribery and corruption against NHS Scotland

Four men have been sent to prison for a combined 29 years for fraud, bribery, and corruption against NHS Scotland. They conspired to secure £6 million in telecom contracts by exchanging sensitive NHS data for £100,000 in bribes. Two NHS staff received eight and six years; two others were jailed for eight.

Suspect charged with fraud value of nearly £200k

A suspect who obtained a band 8D post has been charged with fraud offences with a value of £197k after a NHSCFA investigation. The investigation found that the suspect applied for 2,071 NHS posts across the country using false qualifications and experiences, to which he was successful in obtaining 20 posts up to Band 8d on the Agenda for Change (AfC) pay scale.

NHS

Help protect your NHS from fraud

Like all organisations and individuals, the NHS can become a victim of fraud. If you know about it, you can help stop it - read the latest advice at cfa.nhs.uk

360assurance.counterfraud@nhs.net

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SENIOR NURSE SENTENCED AT COURT TO 8 MONTHS IMPRISONMENT.

A senior NHS nurse has been sentenced to 8 months imprisonment, suspended for 18 months, and ordered to undertake 80 hours of unpaid work and 10 sessions of rehabilitation after defrauding the NHS out of almost £21,562.

As part of the investigation, it was discovered that the suspect created and authorised 57 shifts that had not been worked between 19 November 2021 and 19 March 2022, causing a loss to the NHS of £21,562. She had not been on duty for the shifts claimed and used her matron login details to create and authorise false shifts. She made a full admission during interview and was subsequently dismissed from her employment.



SUSPENDED JAIL SENTENCES FOR PERSONAL HEALTH BUDGET HOLDER AND CARER AFTER £17K NHS FRAUD

An investigation was carried out into a holder of the PHB and the Personal Assistant who conspired together to defraud the NHS out of over £17,000 by submitting false invoices and incorrect records in relation to the PHB holder's care needs. They were both charged having admitted fraud by false representation and making or supplying an article for use in fraud. The fraud ran for 12 months between January 2022 and January 2023.



NEWSROOM FRAUDS !

QUISHING IS ON THE RISE

'Quishing' - It is a form of phishing where a fraudulent QR code is scanned, designed to steal personal and financial information. The warning encourages people to stay vigilant and double check QR codes to see if they are malicious, or have been tampered with, before scanning them online or in public spaces. Cyber criminals are increasingly using quishing to trick people out of their personal and financial information.

Make sure to **STOP & CHECK** before scanning QR codes, to avoid becoming a victim of quishing.

PROTECT YOURSELF ONLINE FROM HACKERS

More than 33,600 people reported that their online accounts had been hacked from August last year, with victims losing a total of £1.4 million. Hackers are using hacking methods such as On-platform chain hacking - This is when a fraudster gains control of an account and begins to impersonate the legitimate owner. Leaked passwords and phishing - Leaked information used from data breaches, such as leaked passwords, or account details gained via phishing scams. When an account is taken over, fraudsters monetise control of the account, while impersonating the original account owner. Protect yourself from fraudsters trying to steal or access your valuable information by ensuring your social media and email account passwords are secure.

Gig-goers urged to be wary of scams when purchasing last-minute tickets on social media.

People are being urged to take caution over last-minute tickets for sale on social media, after new figures revealed that the amount lost to ticket fraud more than doubled to £1.6m in 2024 - more than double the figure from the previous year. People should avoid buying from unofficial ticket sellers, however fans desperate for tickets will try to source them via any means possible. Advice for people who do risk using secondary sites, should always use a credit card and never pay by money transfer or buy tickets on social media channels.



<https://www.360assurance.co.uk/>

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Client Alert!

360 ASSURANCE, WITH THE GUIDANCE OF NHSCFA, ARE PREPARING OUR CLIENTS FOR THE NEW UK GOVERNMENT 'FAILURE TO PREVENT FRAUD OFFENCE'.



FAILURE TO PREVENT FRAUD

The new 'failure to prevent fraud' offence will be officially introduced as part of the Economic Crime and Corporate Transparency Act 2023.

The legislation states, an organisation is criminally liable of the offence where:

- A fraud offence is committed by an employee, agent or other 'associated' person, with the intention of deriving a benefit for the organisation or a related body; and
- the organisation did not have 'reasonable' fraud prevention procedures in place.
- It does not need to be shown that the organisations managers ordered or knew about the fraud.

The offence applies to all large organisations only and applies across the UK.

Public sector organisations are required to implement the recommendations of the Public Sector Fraud Authority and the government counter fraud profession.

The Home Office Guidance states that the fraud prevention framework put in place by relevant organisations should be informed by the following six principles:

- top level commitment
- risk assessment
- proportionate risk-based prevention procedures
- due diligence
- communication (including training)
- monitoring and review

These principles are intended to be flexible and outcome-focussed, allowing for the huge variety of circumstances in which relevant bodies find themselves. Procedures to prevent fraud should be proportionate to the risk.



TOP NEWS

THE BROADER IMPACT ON TACKLING FRAUD AGAINST THE NHS.

The new offence represents a significant step toward improving fraud prevention across the NHS.

It will:

- Drive cultural change in fraud prevention.
- Encourage NHS organisations and associates to take responsibility for vulnerable systems.
- Prompt organisations to verify associates' fraud prevention procedures
- Help reduce financial loss and reputational damage.

"This strengthens our collective fight against fraud, bribery and corruption in the NHS."

Alex Rothwell
Chief Executive
NHS Counter Fraud Authority



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SECURITY MANAGEMENT SERVICES (SMS)

Security management is the identification of an organisation's assets including people, buildings, machines, systems and information assets, followed by the development, documentation and implementation of policies and procedures protecting these assets. We work in conjunction with your organisation to protect patients, staff & NHS property, with the purpose to provide a safe and secure environment for all, so that the highest level of clinical care is provided.



The role of the LSMS is to create and promote a pro-security culture within the organisation. This includes the following:

- To investigate security incidents/breaches in a fair, objective and professional manner so that the appropriate sanctions are taken and consideration of preventative action takes place.
- Support the organisation with compliance against the Violence Prevention and Reduction Standards.
- Working with the Organisation to undertake a site-based security visits in relation physical security, access controls. Covering buildings, assets of the Organisation to ensure appropriate processes.

CASE STUDY

Following an assault on a board member at a NHS organisation, our LSMS carried out an investigation into the incident which resulted in a civil injunction being placed on the individual. The injunction included banning the individual from visiting any location belonging to the organisation and any location where the board member would be attending public meetings. The individual was further prosecuted by the police for physical assault.

The individual will also receive regular warning letters in relation to their behaviour when contacting staff to ensure they are aware of the appropriate and acceptable behaviour. The letter informs the individual that behaviours displaying verbal aggression, threatening behaviour are unacceptable and will not be tolerated.



OUR SMS SERVICES

- **Crime reduction and security surveys of premises providing detailed risk assessment and practical, cost-effective, recommendations**
- **Comprehensive investigation of all types of security incidents**
- **Liaison with the police, local authorities and other regulatory bodies**
- **Advice to management and staff on general or specific security issues**
- **Comprehensive local security management services, including annual work plans, progress and annual reports, and annual data returns**
- **Audit of provider security contract delivery to ensure that regulatory and licensing requirements are met**
- **Provision of comprehensive security and conflict resolution training delivered by accredited trainers**

CONTACT

Shaun Grayson

Security Management Specialist
Email: shaun.grayson1@nhs.net



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MEET THE COUNTER FRAUD TEAM (LOCAL COUNTER FRAUD SPECIALISTS)



Craig Bevan-Davies
Assistant Director of Anti - Crime
craig.bevan-davies@nhs.net
Mob: 07785 445905



Matthew Curtis
Anti - Crime Team Manager
matthew.curtis1@nhs.net
Mob: 07920 138329



Claire Croft
Principal Anti-Crime Specialist
claire.croft1@nhs.net
Mob: 07920 138354



Joanna Clarke
Principal Anti-Crime Specialist
joanna.clarke3@nhs.net
Mob: 07816 272666



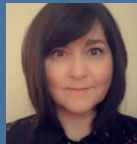
Matt Treharne - Clarke
Principal Anti-Crime Specialist
matt.treharne-clarke@nhs.net
Mob: 07990 084824



Daniel Mason
Principal Anti-Crime Specialist
daniel.mason15@nhs.net
Mob: 07464 521746



Paul Westwood
Principal Anti-Crime Specialist
pwestwood@nhs.net
Mob: 07545 502400



Michelle Dixon
Principal Anti-Crime Specialist
michelle.dixon3@nhs.net
Mob: 07557 316156



Dipixa Bhundia
Counter Fraud Specialist
dipixa.bhundia@nhs.net
Mob: 07824 499371



Chris Taylor
Counter Fraud Specialist
christaylor2@nhs.net
Mob: 07342 072907



Ian Morris
Counter Fraud Specialist
ian.morris7@nhs.net
Mob: 07920 138606



Samantha Pacey
Counter Fraud Specialist
samantha.pacey1@nhs.net
Mob: 07920 138323



Sophia Umoh
Trainee Counter Fraud Specialist
sophia.umoh@nhs.net
Mob: 07920 814338



Poppy Johnson
Trainee Counter Fraud Specialist
poppy.johnson1@nhs.net
Mob: 07586 557460

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SCAN QR CODE TO REPORT
FRAUD ANY SUSPICIOUS FRAUD,
BRIBERY OR CORRUPTION.



*“Working together to **find,**
report and **stop** NHS fraud”*

NHS Counter Fraud Authority

For more information about fraud against the NHS, please visit the [NHSCFA's website](https://cfa.nhs.uk).

If you have **any** suspicions or concerns about fraud in the NHS you can:

- Talk to your Counter Fraud Champion or Counter Fraud Specialist
- Report them direct to the NHSCFA <https://cfa.nhs.uk/report-fraud>
- By calling **0800 028 4060** (available 24 hours).



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