Are you Concerned About Fraud in the NHS?

Help us bring it to light

If you have any suspicions or concerns, you can contact the Counter Fraud team on

0115 883 5321

or search 'NHS Fraud' online for more information.

November is Fraud Awareness Month within your organisation.

Scams are schemes to con you out of your money. They usually come by post, phone or email. There are hundreds of scams – fake lotteries and prize draws, get-rich-quick schemes, bogus health cures and investment schemes. The list goes on.

Every year, three million people in the UK are victims of scams, often losing hundreds or even thousands of pounds. The scammers are clever and people from all walks of life get duped.

A new type of scam has recently affected NHS staff. The victim received an email containing a link to a website which looked like the NHS ESR log in page. The fake page allowed the fraudster to collect the staff member's username and password as they attempted to sign in. This gave the fraudster access to the victim's real ESR account so that they could change the bank account that salary payments were paid to. Beyond that, if the victim used the same password for other accounts, the fraudster might be able to access bank accounts, internet shopping accounts and social media accounts, or even use the victim's identity for other criminal activity.

It is vital that everybody is aware of the risks posed by fraud, bribery and cyber-crime. As well as ensuring that you do not use links in emails to access websites (instead using known safe addresses directly into your browser), why not take just 6 minutes to check your own personal readiness?

- Take 1 minute to check how long it would take to hack your passwords, by using the website: https://howsecureismypassword.net/
- Take 2 minutes to find out whether your email accounts have already been hacked using the website: https://haveibeenpwned.com/
- Take 3 minutes to complete our short 10 question survey to help us identify the issues that staff need more information about via this link.

360 ASSURANCE

Be a Fraud Fighter

Follow us on Twitter @NHSCounterFraud