

Mental Health Trusts - how Board committees operate

January 2021



Understanding Integrity Trust Respect Value Added Professionalism



Introduction

Board committees perform a vital role in the corporate governance structures of NHS trusts. The HFMA NHS Governance Guide states:

The governing bodies/boards of NHS trusts and FTs are responsible for:

- observing collective responsibility for adding value to the organisation promoting the organisation's success and directing and supervising its affairs
- leadership within a framework of prudent and effective control which enables risk to be assessed and managed
- looking ahead setting the strategic aims (in FTs, the views of the council of governors must be taken into account), ensuring resources are sufficient and managing performance
- ensuring that the organisation operates effectively and meets its statutory and strategic objectives
- setting and maintaining values and standards of conduct
- ensuring compliance with the organisation's constitution, mandatory guidance, relevant statutory requirements and contractual obligations
- reviewing management performance
- ensuring the quality and safety of healthcare service, education, training and research.

Other committees may be established for specific purposes – for example, to focus on quality, performance and finance. In each case it is important to:

- be clear about its terms of reference and how they relate to the governing body's/board's role and objectives
- ensure that it functions effectively for example, is it well attended? Do the minutes reflect its terms of reference?
- ensure that decisions are made, actions are clear and recommendations are followed through at subsequent meetings.

With this in mind, we have conducted this analysis to gain insight into the functioning of Board committees at a sample of six mental health trusts in our client base.

The following Board committees were the most frequently established across the trusts:

- Audit Committee (100%)
- Quality Committee (100%)
- Finance Committee (83%).

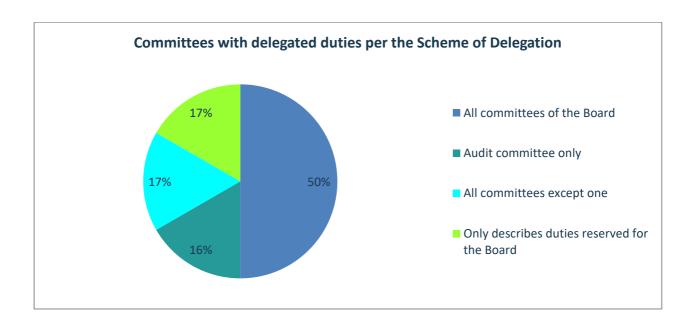
One organisation did not have a Finance Committee as a formal sub-committee of the Board outlined in its constitution. We also found that four out of six organisations reviewed had a Workforce/People Committee. However, our analysis will focus on the three committees named above. It should be noted that the names of these committees vary between trusts but in this report we will refer to them as above.

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Duties delegated to committees

Our review of the trusts' Schemes of Delegation found that not all committees were formally delegated duties:



The purpose of establishing sub-committees is to enable delegation of powers and responsibilities, freeing up time for the Board and supporting the Board by providing appropriate assurance.

Good practice recommendations:

 All committees should have overarching responsibilities formally outlined in the Scheme of Delegation.



Strategic objectives

One of the principal roles of the Board is to ensure achievement of the strategic objectives and the Board committees are there to support it in this.

A potential method of ensuring clarity of committee activities is to delegate on the basis of strategic objectives. If Board committees have responsibility for overseeing particular objectives then their purpose, duties and what they subsequently need to report to Board could align with the following:

- monitoring performance against these objectives (and any supporting strategies/subobjectives)
- ensuring poor performance is being appropriately managed
- · reviewing risk and identifying additional risks
- ensuring risks are being appropriately managed
- approving significant changes to controls to support improved performance and increase likelihood of achievement of objectives.

We found that, in practice, the Scheme of Delegation does not assign specific strategic objectives to each committee for oversight. In the sample we reviewed, this was also rarely done in Terms of Reference. We have identified that many of our clients partially achieve this by assigning BAF risks to specific committees for oversight, scrutiny and monitoring. However, this often only assigns oversight of the risks rather than their corresponding objectives.

Good practice recommendations:

• Duties delegated to committees could state which strategic objectives they oversee to support the Board in delivering against these objectives.

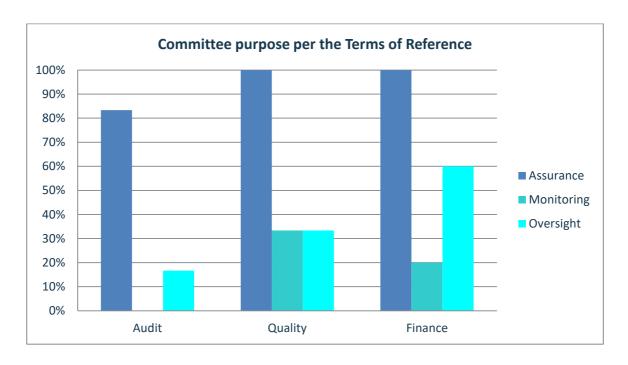
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Committee purpose and duties

Committee purpose

Review of the 'purpose' section (or similar) of each Terms of Reference demonstrated varying mention of "assurance", "monitoring", and "oversight", as follows:



Board committees are often referred to as "assurance committees" so it is perhaps unsurprising that "assurance" is mentioned almost universally.

In the subsequent sections, we have analysed how the committees are providing assurance, monitoring and oversight, as well as reviewing how this is supported by the 'duties' sections of their Terms of Reference.

Audit Committee

Purpose:

The 'purpose' section of Audit Committees' Terms of Reference mentioned providing assurance and oversight in the following areas:

| | Governance | Risk management | Internal control | Specific risks |
|------------|------------|-----------------|------------------|----------------|
| Assurance | 80% | 80% | 80% | 20% |
| Monitoring | - | - | - | - |
| Oversight | - | - | - | 17% |



Duties:

We reviewed whether the Audit Committees' Terms of Reference 'duties' included all of those recommended in the HFMA *Audit Committee Handbook*, and found the following:

| Overarching duties per the HFMA Audit Committee Handbook | % of Audit Committees with the duty listed in their ToR |
|--|---|
| Integrated governance, risk management, and control | 100% |
| Internal audit | 100% |
| External audit | 100% |
| Other assurance functions | 50% |
| Counter fraud | 33% |
| Management | 50% |
| Financial accounting | 100% |
| Whistleblowing | 66% |

Only one Audit Committee listed all eight of the above duties in its Terms of Reference.

Quality Committee and Finance Committee

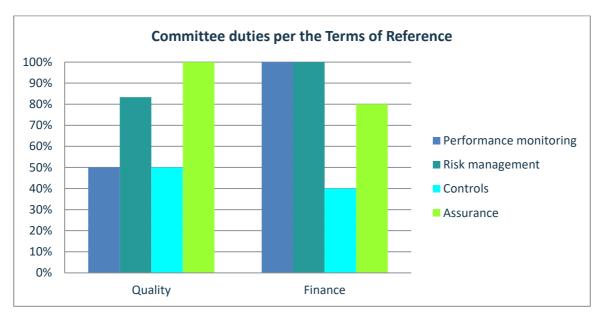
Purpose:

| | | Achievement of objectives | Implementation of strategies | Performance | Risks | Governance |
|----------------------|------------|---------------------------|------------------------------|-------------|-------|------------|
| | Assurance | 33% | - | 33% | - | 50% |
| Quality Committee | Monitoring | - | 17% | - | 17% | - |
| | Oversight | - | - | - | 17% | 17% |
| | Assurance | - | 20% | 60% | 20% | - |
| Finance Committee | Monitoring | - | - | - | 20% | - |
| | Oversight | - | 20% | - | - | 20% |

Duties:

In many cases, where the 'purpose' section did not specify the exact assurance, monitoring and oversight activities of the committee, this was expanded upon in the 'duties' section. We identified the following themes across the 'duties' sections of Quality and Finance Committee Terms of Reference:





While Audit Committee Terms of Reference can be benchmarked against best practice set out in the HFMA *Audit Committee Handbook*, there is no prescribed template for a suitable Terms of Reference for other Board committees. We have found that the Quality and Finance Committee Terms of Reference reviewed as part of this sample demonstrate variation in activities undertaken. The most important consideration for trusts here is whether each Terms of Reference reflects all activities required in order for the committee to achieve its purpose.

Good practice recommendations:

- Committee 'purpose' and 'duties' should reflect all of the tasks required and information needed in order to generate the assurance required by the Board.
- Audit Committee Terms of Reference should consider all duties outlined in the HFMA Audit Committee Handbook.



Range of topics discussed

We have discussed that each Board committee should have its responsibilities clearly defined and communicated. In order to fulfil these responsibilities, the committee will need to receive a range of information and data.

We looked at the information and data received by the Quality Committees and Finance Committees in our sample of mental health trusts. The list of papers received in the annual cycle can be found at Appendix A.

Format of forward agendas

The forward agendas for 83% of the committees in the sample were set out in in a calendar format with a list of papers down one side and the meeting dates across the top. The scheduled date for the paper was indicated within the grid. This layout made it easy to see what information was due to be discussed by the committee and how often.

The remaining 16% of committees maintained a separate list of papers for each meeting. It was possible to ascertain what was to be discussed when using this method, but it was more difficult to determine the frequency of reporting.

Grouping of items

The forward agendas segregated committee meetings according to the following groupings:

| Grouping | Description | Percentage |
|-------------------------|---|------------|
| Terms of reference | Items are grouped into sections based entirely or partially on the responsibility areas set out in the committee terms of reference | 33% |
| Frequency of reporting | Items are grouped into those reported regularly, annually, and on an ad-hoc basis | 17% |
| CQC domains | Items are grouped into the CQC domains they relate to; safe, effective, caring, responsive, and well-led | 8% |
| Strategic objectives | Items are grouped by the strategic objectives the committee is responsible for | 8% |
| Other | Items are grouped using some other rationale | 33% |

We found that the most common grouping was by the areas of responsibility set out in the committee's Terms of Reference. This structure lends itself well to supporting committees to consider their responsibilities and plan for the information they will need to request to fulfil them. It should also be used as part of the committee effectiveness review process to assure the Board that these responsibilities were met.



Only 8% of the committees we reviewed explicitly linked the items they discussed to the trust strategic objectives they were responsible for. This focus on the strategic objectives could help to drive progress towards them.

Review of requirements

Half of the Finance Committees we reviewed and all of the Quality Committees included a slot for the committee to review its forward agenda. This was scheduled annually in most cases, but some Quality Committees elected to do this at least quarterly.

Despite the inclusion of these reviews, it seemed that they were more focused on adding in or taking out items that the committee knew were on the horizon. We saw little evidence of proactive consideration of the items that were essential to allow the committee to do its business.

Good practice recommendations:

- Items on the forward agenda could be grouped into the strategic objectives the committees are responsible for, or the duties of the committee. This structure allows committees to easily verify that they have received sufficient information to provide assurance that these objectives or duties have been fulfilled.
- An annual pro-active exercise to determine what the committee needs to fulfil its responsibilities each year should be undertaken.



Reporting to Board

One of the principal functions of Board committees is to support the Board in achieving the strategic objectives of the organisation. However, the ultimate responsibility sits with the Board. The Board will need to request information from each of its committees to assess the current position in relation to the objectives that the committees have been delegated responsibility for.

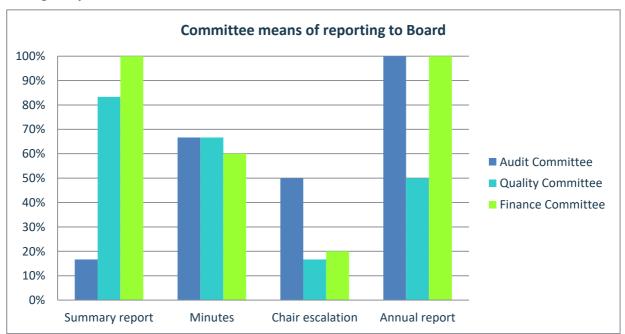
Reporting requirements

The Board should formally decide what information it requires and communicate this to its committees. We reviewed the Terms of Reference for Board committees in our sample of mental health trusts and found that there was a 'reporting arrangements' section in every case.

The reporting arrangements sections clearly set out the format the information should be reported in. Overall, the submission of committee minutes was the most common regular source of information requested. Committee minutes are requested from:

- 67% of Audit Committees
- 67% of Quality Committees
- 60% of Finance Committees.

Committee minutes alone are unlikely to fully inform the Board on the progress towards the strategic objectives.



A number of the mental health trusts in our sample did request summary reports, exception reports, or Chairs' logs. These were normally requested to supplement committee minutes, but sometimes these were in place of minutes.



| | Audit Committee | Quality Committee | Finance Committee |
|----------------------------|-----------------|-------------------|-------------------|
| Just summary report | 17% | 33% | 40% |
| Summary report and minutes | 17% | 50% | 60% |
| Neither | 17% | 0% | 0% |

A summary report structured specifically to support the assessment of the progress against the strategic objectives is most likely to effectively allow the Board to fulfil its responsibilities in relation to the achievement of strategic objectives.

Contents of reports to Board

We saw no examples of Boards comprehensively defining what the committee reports to Board should contain (either regular summary reports or Annual Reports).

The Annual Reports we reviewed were varied in content and quality. They could be improved by clearly demonstrating how the committees discharged the responsibilities in their Terms of Reference, and demonstrating how the committees supported the Board towards the achievement of strategic objectives.

Links between committee purpose and reporting requirements

We assessed the alignment between the committee purpose and the reporting requirements, both as defined in its Terms of Reference. In an efficient committee we would expect that the reporting requirements are directly linked to the committee's purpose to assure the Board that this is being fulfilled.

We did not find evidence of coherent alignment at any of the sample mental health trusts. As such, Boards may be missing the opportunity to effectively assess their committees' performance against the purposes defined.

One of the sample trust Boards receives a summary highlight report that RAG rates the assurances taken by Board committees. This was an impactful way to communicate both the areas where the Trust could be comfortable that progress was being made and where gaps may lie.

The report described above was based on agenda items, but it could be further strengthened if it were structured around the objectives each committee has been delegated responsibility for.

Good practice recommendations:

- In order to support the achievement of the committee objectives, the Board should request specific information/assurance from its committees. It is not enough to simply make committee minutes available.
- Highlight reports can be a useful tool for informing the Board of the work of its committees. The most impactful report will be structured around the trust's strategic objectives.

Advisory | Counter Fraud | Internal Audit and Assurance | IT Risk Management and Assurance | PPV | Security Management Services | Training



Appendix A: Range of topics discussed at Board Committees

| Finance Committee – papers submitted | | | |
|--------------------------------------|----------------------------------|---|--|
| | Finance Report | Financial Implications of Legal Proceedings | |
| | Service Line Report | Procurement | |
| | Commissioning and Tendering | Procurement Strategy | |
| | CQUIN | OMM Issues | |
| | Reference Cost | Performance Report | |
| Finance and performance | Costing & Activity | PMO Report | |
| periormance | Restructuring Provision | Carter Review / Model Hospital | |
| | CIP | Data Quality | |
| | QIPP | Capital Planning and Delivery | |
| | Performance & Contracting Report | Charitable funds | |
| | Annual Plan / Budget | Review of Financial Policies | |
| | NHSI / SoF Feedback | | |
| | Annual Business Plan | Schedule of Contracts | |
| Business | STP / ICS | Disaster Recovery | |
| planning | Commercial Update | Business Cases | |
| | Contracting | Strategic Plan Review | |
| | Board Assurance Framework | Operational Risks | |
| Risk management | BAF Risks Deep Dive | Internal Audit Action Log Update | |
| | Extreme Risks Update | | |
| | Review Forward Plan | SIRO Annual Report | |
| Committee admin | Review Terms of Reference | Reports From Other Committees | |
| 2. 2. | Review SOs, SFIs, SoD | Annual Effectiveness Review | |



Appendix A. Range of topics discussed at Board Committees

| Quality Committ | ee – papers submitted | |
|-----------------------------|--|--|
| cqc | CQC Registration Reporting | CQC Action Plans |
| | Annual Quality Report / Quality Priorities | Quality Priorities Delivery Plan |
| | Eliminating Mixed Sex Accommodation Declaration | Quality Safety Impact Assessment |
| Quality assurance | Anti-Ligature Audits Annual Compliance Report | Quality Accounts |
| | Suicide Prevention | Transformation and Priority Programmes |
| | Performance Dashboard | CQUIN |
| | Infection Prevention and Control | Safeguarding Annual Report |
| Internal | Medicines Management | Mental Health Legislation |
| assurance/ subcommittees | Medical Devices | Resuscitation Committee |
| | Clinical Policies | |
| | Incidents | Central Alert System Compliance |
| | Mortality | Research Annual Report |
| Patient safety | Safer Staffing | Whistleblowing / Freedom to Speak Up |
| Patient Salety | Safeguarding | Mandatory Training Annual Report |
| | Nutrition and Hydration | Nursing Revalidation |
| | Learning Lessons | Patient Safety Dashboard |
| Clinical | Clinical Audit Programme | Complaints |
| effectiveness/ patient | Clinical Audit Plan | Patient Experience Report |
| experience | Clinical Effectiveness Dashboard | |
| | Guidance and Regulation | PLACE Environment Action Plan |
| Accountable officer | Controlled Drugs Annual report | Caldicott Guardian |
| | Health, Safety, and Security Report | Emergency Planning |
| | Board Assurance Framework | Items for Escalation |
| Corporate governance | Operational Risks Overview | Internal Audit Reports and Action Log |
| | NICE Annual Report | Review of Terms of Reference / Planner |