



Bal Johal

Qualifications/Training: Registered General Nurse (RGN), DN, Adult Teaching 707, Diploma in Health Studies , PG Diploma in HSSM, MSc in Health Sciences, PRINCE2 Foundation, NHS Leadership Academy Senior Operational Leaders

Professional Body: NMC

Years in NHS: 35+

Years in Internal Audit/Independent Assurance/Regulation: 5

Bal began her NHS career as a Registered Nurse and went on to undertake District Nursing as a specialist. Her career and experience in the NHS ranges from clinical nursing to professional leadership, general and senior management and Trust Board level working. She is also a Specialist Advisor for the CQC. Bal has worked across a range of service areas and managed teams within a variety of specialties in the NHS to include, Acute, Community Services, Mental Health, Primary Care and Commissioning. Her most recent roles have involved leadership in professional standards, quality and governance and she retired from the NHS from a Deputy Chief Nurse post in 2018. Bal undertakes interim work across a range of areas and has been with 360 Assurance since 2018, her most recent NHS work was Quality & Governance Interim in an integrated Trust (2019) , other work involves Quality & Governance reviews, Quality improvement in a palliative care charitable organisation (2020), Continuing Healthcare reviews with a Commissioning Support Unit, Serious Incident Investigations and Complaints System reviews and most recently COVID vaccinations (2021). Bal is committed to using her experience to: improve quality in healthcare, support diversity and enable positive staff and patient experience.