



Qualifications/Training: RGN, RNLD, ENB 998 (Teaching and Assessing in Clinical Practice), PGC Health Promotion, PGC Leadership, PRINCE2, Root Cause Analysis, Human Factors, Supportive Management Behaviour trainer, CQC specialist associate

Professional Body: NMC

Years in NHS: 35+

Years in Internal Audit/Independent Assurance/Regulation: 5

Vicky began her career as a General Nurse in Orthopaedic surgery. She then undertook a second nursing registration specialising in Learning Disabilities (LD). After many years as a specialist community nurse and team manager she moved to practice development, specialising in people with LD and mental health needs. Further roles as challenging behaviour service manager and subsequently LD service manager followed. Vicky was instrumental in the movement from hospital care into the community for people with LD. After a Trust reshuffle she became service manager for CAMHS. Vicky was invited to cover the role of assistant director of quality for a year. This became a permanent role which eventually developed into the head of risk and patient safety position which she held for 10 years. During this time she was instrumental in improvements to: the Trust risk register, positive changes in the serious incident reporting and investigation process, working with other agencies, commissioners and Coroners. At this time she was also employed by the CQC to assist with specialist inspections such as LD care homes. Vicky joined 360 Assurance in 2018 after retirement. She has undertaken a variety of projects including: complaint investigations, care home audits and reviews of equality and diversity practices.



Vicky McDonnell