



**Elaine Dower**

Qualifications/Training: BA English & Philosophy, PGDip Nursing (RN-Adult), LLM Mental Health Law, Best Interests Assessor, PRINCE2 Practitioner, Microsoft Office Specialist: Excel, M\_o\_R Practitioner, NHS Leadership Academy Senior Operational Leaders, Quality Improvement Fundamentals, CMIIA, CQP MCQI

Professional Body: NMC, IIA, CQI

Years in NHS: 23

Years in Internal Audit/Independent Assurance/Regulation: 11

Elaine started working as a Healthcare Support Worker in the NHS over 20 years ago before qualifying as a general adult nurse. She has worked clinically in a wide variety of NHS, adult social care and third sector/independent healthcare providers. Since moving into managerial roles she spent 3 years as Corporate & Legal Services Manager for a mental health foundation trust, embedding the Mental Capacity Act and project managing changes to the Mental Health Act and the introduction of the Deprivation of Liberty Safeguards, as well as managing claims, FOI, CQC visit responses and policies. Over the last 11 years with 360 Assurance, Elaine has established the clinical quality team and developed it into an award-winning team. Elaine oversees the Clinical Quality work programme across 360 Assurance clients.