



Qualifications/Training: BSc (Hons.) Applied Biology, RM, Cranfield Human Factors training, LEO, HSIB Level 2 Safety Investigation training

Professional Body: NMC

Years in NHS: 15



Nikki Syvret

Nikki studied Biology and undertook research for three years, before working at the Environment Agency. Prior to joining the NHS, she also worked within local government, supporting the change management team with corporate assessment, gaining valuable project management experience.

While re-training she worked as a healthcare assistant and qualified as a midwife in 2011. After two years providing hospital care, she moved to community midwifery, lastly working in a pilot continuity of carer team. Her interest in change management and service improvement led to a role in the maternity governance team, where she was a patient safety incident investigator for two years.

Nikki joined 360 in July 2023, and is keen to use her diverse experience to support clients to improve governance, patient experience and safety.